Serial #: 10/037,681; Docket 20404-301
In reply to Office action mailed: 9 February 2005
Page 2

Listing of Claims

This listing of claims will replace all prior versions and listings of claims in the application.

1.   (Original) A computer code embodied on a computer readable medium for a customer-centric restaurant communication system, comprising:

a code segment that provides a user interface that allows a restaurant diner to order food and drinks without interaction with a human server;

a code segment that provides a virtual server as part of the user interface, for assisting the restaurant diner with the user interface;

a code segment that provides bill payment functionality to allow the restaurant diner to pay for the food and drinks with cash, a check, credit card, or a gift certificate; and

a code segment that provides entertainment services to occupy the attention of the restaurant diner.

2.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the entertainment service is movie information access.

3.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the entertainment service is a game.

Serial #: 10/037,681; Docket 20404-301
In reply to Office action mailed: 9 February 2005
Page 3

4.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the entertainment service is Internet access for browsing websites.

5.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the entertainment service is Internet access in which browsing is limited to a predetermined set of websites.

6.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to send Internet e-mail messages.

7.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to send messages to a second restaurant diner also using the restaurant communication system.

8.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that provides a data mining analysis tool for analyzing transactions performed by the restaurant communication system.

9.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code is segment that allows the restaurant diner to purchase restaurant gift certificates.

Serial #: 10/037,681; Docket 20404-301
In reply to Office action mailed: 9 February 2005
Page 4

10.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to place an order from a remote location via the Internet.

11.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that manages an incentive program to encourage the restaurant diner to order the food and the drinks.

12.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that provides integrated human resource capabilities for a restaurant.

13.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that performs voice recognition and voice synthesis to allow the restaurant diner to operate the restaurant communication system even if disabled.

14.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the virtual server is an animated figure that emulates human personality traits.

15.   (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the virtual server teaches the restaurant diner how to operate the restaurant communication system.

Serial #: 10/037,681; Docket 20404-301
In reply to Office action mailed: 9 February 2005
Page 5

16.   (Original) The computer code embodied on a computer readable medium for a customer-
centric restaurant communication system from claim 1, wherein the virtual server
suggestively sells the food and the drinks to the restaurant diner.

17.   (Original) The computer code embodied on a computer readable medium for a customer-
centric restaurant communication system from claim 1, further comprising a code
segment that allows the restaurant diner to make a restaurant reservation via the Internet.

18.   (Original) A computer code embodied on a computer readable medium for a customer-
centric restaurant communication system, comprising:

a code segment that provides a user interface that allows a restaurant diner to order food
and drinks without interaction with a human server;

a code segment that provides a virtual server as part of the user interface, for assisting the
restaurant diner with the user interface;

a code segment that provides bill payment functionality to allow the restaurant diner to
pay for the food and drinks; and

a code segment that provides entertainment services to occupy the attention of the
restaurant diner.

19.   (Original) The computer code embodied on a computer readable medium for a customer-
centric restaurant communication system from claim 18, further comprising a code
segment that allows the restaurant diner to send messages to a second restaurant diner
also using the restaurant communication system.